



The[®]
Seatingshoppe

HOSPITALITY & HEALTHCARE SEATING SOLUTIONS

2020 COLLECTIONS



Dear Customer,

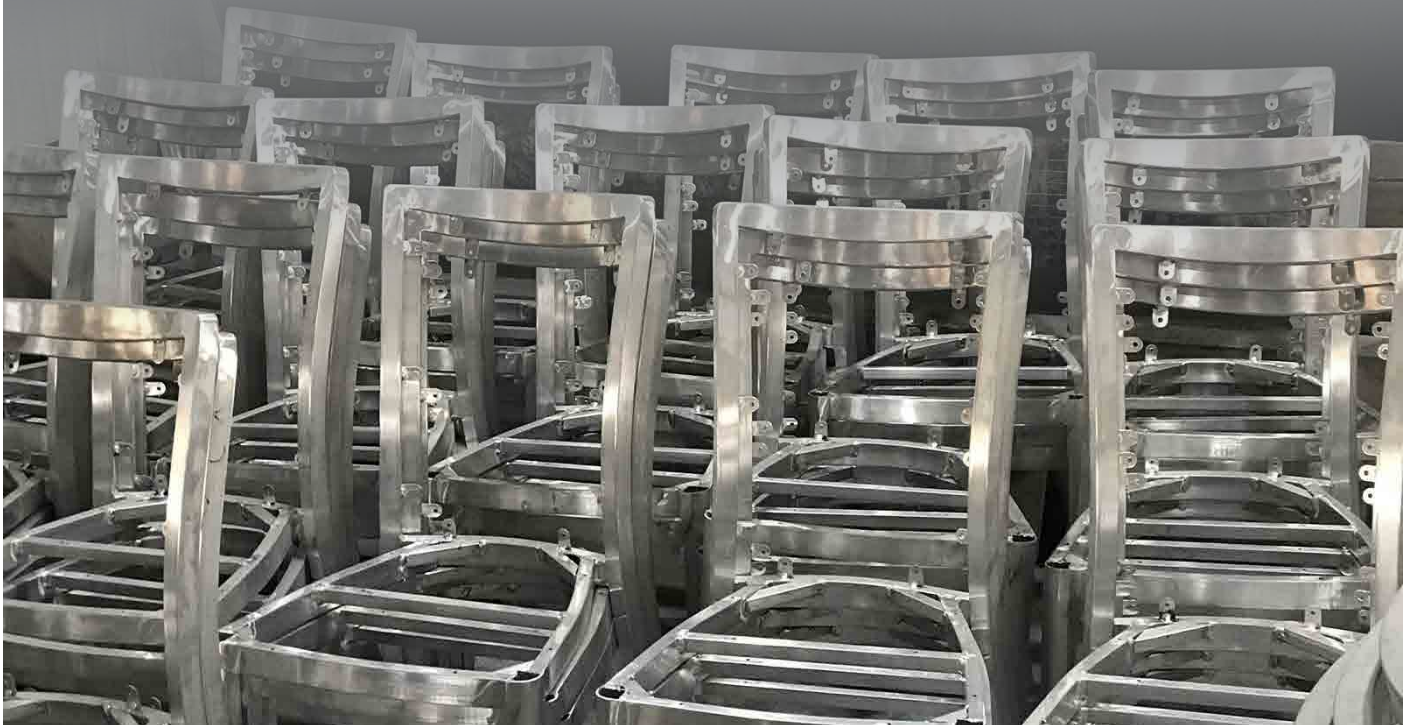
We at The Seating Shoppe understand your needs for quality, design and affordability. Our management team has over 50 years of combined experience in the hospitality and commercial seating line. This enables us to offer you the finest quality seating available on the market.

- We oversee every aspect of production ensuring that quality construction, finishing and upholstery are delivered to you direct from the factory.
- Working within your budget we offer style and sophistication to compliment any décor.
- A wide selection of the finest vinyls, fabrics and finishes allows us to design and construct chairs to your satisfaction.
- Quality of construction, superb design, on time deliveries are the standards we live by.
- Our responsive customer service department offers honest, accurate and timely information from the initial contact to delivery. No one in the industry can match us.





To demonstrate our confidence in the quality of our products, we offer a 10 year structural warranty on all steel and aluminum banquet stacking chair frames. We would welcome an opportunity to prove to you what we truly believe - we offer the best in product and in service.

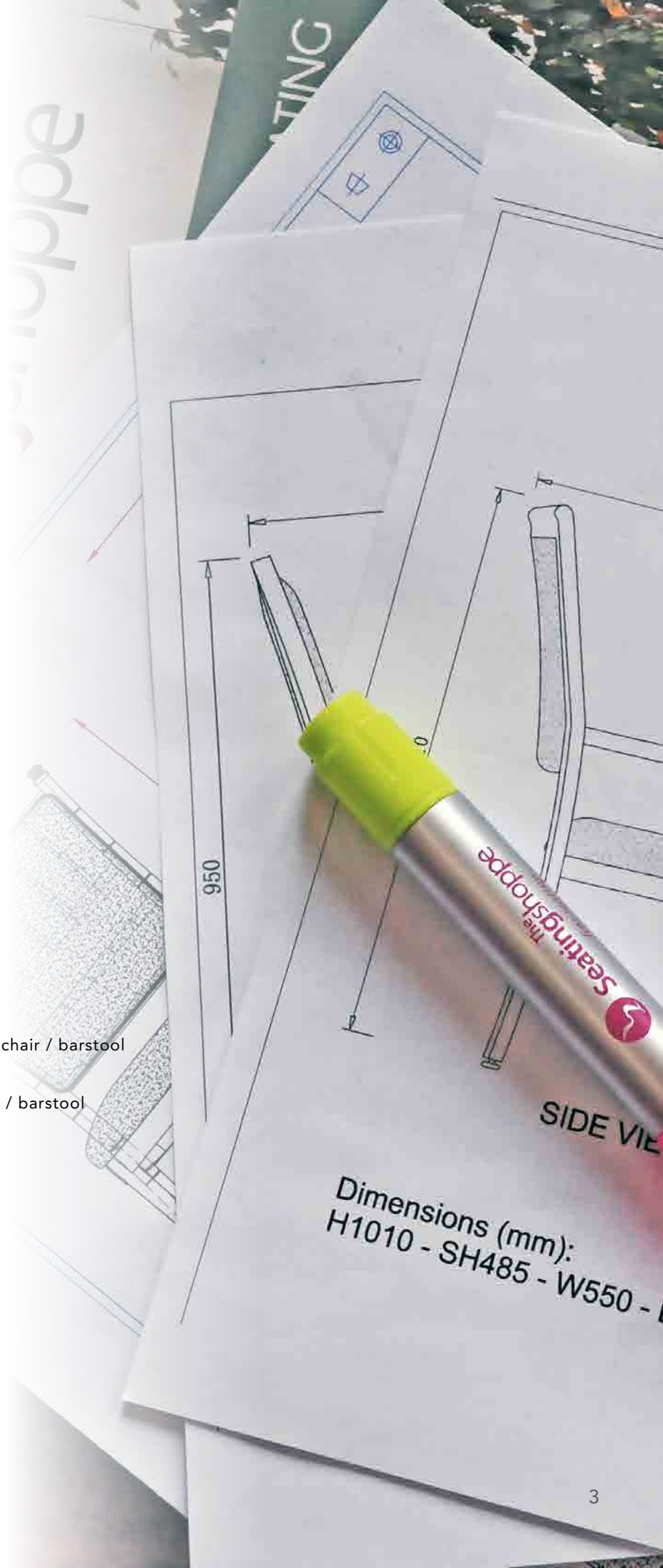
Thank you,

The Seating Shoppe



COLLECTION	Page
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LEGEND		
CA- BA-		Aluminum chair / barstool
CM- BM-		Steel chair / barstool
		Stackable
		Matching barstool
		Matching armchair
		Matching side chair





RADIANT
CA-3729



SOHO
CA-3776



VINCENT
CA-3865



NANCY
CA-3736



MENDEN
CA-3731



HARMONY
CA-3814



IMPERIAL
CA-3735



EMPRESS
CA-3806



TULIP
CA-3758





SULTAN
CA-3799



HOWELL
CA-3778



MELODY
CA-3816



SUSSEX
CA-3733



LUPTON
CA-3802



RUNKEL
CA-3734 / CM-3734



WINDSOR
CA-3770



CAPTAIN
CA-3780



AIDA
CA-0247





VALDEZ
CA-3849



MALIBU
CA-3796



COOPER
CA-3794



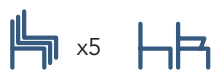
TAYLOR
CA-3760



EARL
CA-3869



MAGNUM
CA-3730



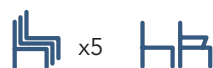
CAMERI
CA-3782



TIFFANY
CA-3748



BARATHEON
CA-3878





DOVER
CA-3766



x5



EDISON
CA-3745



x10



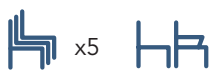
ALVA
CA-3747



x10



CELLINI
CA-3772



x5



MONROE
CA-3798



x10





AVALON
CA-3762



SPENCER
CA-3788



SPENCER FULL
CA-3790



SOFIA
CA-3810



SIENNA
CA-3726



GALAXY
CA-3764



PARIGI
CA-0604



LANISTER
CA-3888



LANISTER UPHOLSTERED BACK
CA-3888-UPH





FLORENCE
CA-3728



HEATHER
CA-3786



FRANKLIN
CA-3800



ESSENCE
CA-3812



LOUISE
CA-3880



HERMAN
CA-3768



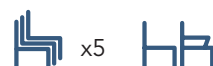
HAMILTON
CA-3808



HANNOVER
CA-3746



LANCASTER
CA-3860





CRYSTAL
CA-3871



TUSCANY
CA-3889



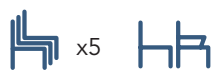
BREMEN
CA-3781



YORK
CA-3897



MADISON
CA-3850



ADRIAN
CA-0244





ALLAN
CA-0251



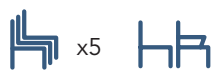
ALLAN II
CA-0252



CARMINE
CA-3857



KILE
CA-3804



DIJON
CA-3783



CRESTON
CA-3774



CAVENDISH
CA-3756



LEE
CA-3827



EXETER
CA-3761





NAOKO
CA-0242



x5



NORTH
CA-3866



x5



HASTINGS
CA-3777



x5



JACKSON
CA-3779



x5



NOVA
CA-3824



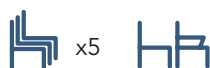
x5



LYON
CA-3823



BALLARAT
CA-3853



x5







ROSS
CA-3524



CARTER
CA-3556



WELTON
CA-3526



REGAL
CA-3520



CAPSULE
CA-3532



CLOVER
CA-3542



LIBERTY
CA-3546



AUGUST
CA-3562



LAVENDER
CA-3540





BROOK
CA-3530



x5



SELMA
CA-3528



x5



MANTOVA
CA-3554



x5



LUSH
CA-3544



x5



GRACE
CA-3548



x5



LE BARON
CA-3513



x5



ASPIRE
CA-3518



x5



LUKE
CA-3529



x10



SOLO
CA-3558



x10



DELMAR
CA-3511



x5



DELTA
CA-3536



x10



VIOLA
CA-3522



x10



GRANT
CA-3886



x10



OLIVIA
CA-3559



x5



BRAVO
CA-3564



x5



OLYMPIA
CA-3534



x10



FINESSE
CA-3561



x5



EMERALD
CA-3565



x5



MIRAGE
CA-3538



LEIA
CA-3560



DECO
CA-3550



ROSEMARY
CA-3563



CASCADE
CA-3820



DESSUS
CA-3821





CHIAVARI CLASSIC
CA-3617



x6



CHIAVARI THIN
CA-3636 / CM3636



x6



CHIAVARI LITE
CA-3619 / CM-3619



x5



CHIAVARI DIAMOND
CA-3622



x5



CHIAVARI DIAMOND SOFT
CA-3622-U



x5



CHIAVARI DIAMOND ALTO
CA-3650



x5



CHIAVARI DIAMOND PETIT
CA-3638



x5



CHIAVARI DIAMOND HYBRID
CA-3648 / CM-3648



x12



CHIAVARI LAXTON
CM-3628



x5



CHIAVARI ECONOMY
CM-3616



OPTIONAL DESIGN



CHIAVARI GRANDE
CA-3632



OPTIONAL DESIGN



CHIAVARI GRANDE SOFT
CA-3634



CHIAVARI NOBLE
CA-3626



CHIAVARI SOLID
CM-3149



CHIAVARI KAISER
CA-3621



CHIAVARI HONEYCOMB
CA-3654



CHIAVARI ROSETTE
CA-3652



CHIAVARI EUREKA
CA-3321





CHIAVARI CORPORAL
CA-3625



x5



CHIAVARI CORPORAL SOFT
CA-3625-U



x5



CHIAVARI BARON
CA-3644



x5



CHIAVARI BRAID
CM-3630



x5



CHIAVARI XO
CM-3629



x5



CHIAVARI GARDEN
CM-3633



x5



CHIAVARI CHERRY
CM-3614



x5



CHIAVARI CUORE
CM-3615



x5



CHIAVARI ASCEND
CM-3613



x5



CHIAVARI SLATE
CM-3640



x5



CHIAVARI SLATE HYBRID
CM-3646



x12



CHIAVARI HYBRID
CA-3160 / CM-3160



x12



CHIAVARI RING
CM-3620



x5



CHIAVARI SAIL
CM-3627



x5



CHIAVARI VALENTINE
CM-3635



x5



CHIAVARI AIR
CM-3831



x12



HELENA
CA-3302



MONT BLANC
CA-3304



EDWARD
CA-3322 / CM-3322



CROWNBACK
CM-3150



PAYTON
CA-3123



SCARLET
CA-3334



CARROLL
CA-3310



GALE
CA-3121 / CM-3121



MARQUIS
CA-3311





SUMMIT
CA-3318



DOME
CA-3303 / CM-3303



KENSINGTON
CA-3319



SUPRA
CM-3153



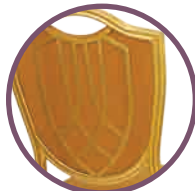
BELMONT
CA-3320



OCTAVIA
CA-3326



OPTIONAL DESIGN



QUEEN
CA-3315



CLOSED QUEEN
CA-3316



ORCHID
CA-3324 / CM-3324





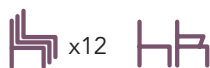
CLOSED TEAR DROP
CA-3306



x12



OPEN TEAR DROP
CM-3148



x12



WILSON
CM-3152



x12



VERONA
CA-3332



x12



PRESTON
CA-3328 / CM-3328



x12



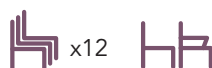
SATURN
CA-3305



x12



EMPIRE
CA-3301



x12



KONIG
CA-3309



x12



ELBE
CA-3893



x12



LANCER
CA-3317 / CM-3317



ECHO
CA-3330



PYRAMID
CA-3308 / CM-3308



PACIFIC
CA-3882



ATLANTIC
CA-3898



DETAILED BACK VIEW



CHURCH CHAIR II
CM-3146



DANUBE
CA-3879



BRISTOL
CA-3763





FLORENCE
CA-3728-A



FLORENCE UPHOLSTERED
CA-3728-UPH-A



MAXWELL
CA-3872-A



FLORENCE WIDE
CA-3876-AW



FLORENCE WIDE UPHOLSTERED
CA-3728-UPH-AW



STATE
CA-3864-A

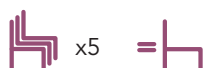


BURGAS
CA-3859-A



OPTIONAL DESIGN

TIFFANY
CA-3748-A



WINDSOR
CA-3770-A



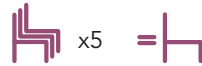
OPTIONAL DESIGN



MADISON
CA-3850-A



MADISON UPHOLSTERED
CA-3850-UPH-A



MADISON WIDE
CA-3850-AW



ESSENCE
CA-3812-A



PARIGI
CA-0602-A



PARIGI GUEST
CA-0600-A



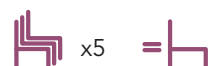
ADA
CA-3881-A



SADIE
CA-3870-A

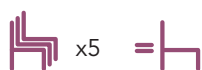


KILE
CA-3804-A





CELLINI
CA-3772-A



VERDI
CA-0246-A



CASABLANCA
CA-3851-A



CATHEDRA
CA-3861-A



KANE
CA-3848-A



FAUSTO
CA-0241-A



CAMBRIDGE
CA-3858-A



CAMBRIDGE SANS
CA-3896-A



LANCASTER
CA-3860-A





VENEZIA
CA-0243-A



LOUISE
CA-3880-A



HANNOVER
CA-3746-A



ESSEX
CA-3862-A



CARMINE
CA-3857-A



EDWARD
CA-3322-A



NANCY
CA-3736-A



NANCY WIDE
CA-3736-AW



OPEN TEARDROP
CA-3148-A





ROME
CA-0249-A



ERIK
CA-3892-A



EMPIRE
CA-3301-A



CROWNBACK
CM-3856-A



MONACO
CA-3885-A



ELISE
CA-0248-A



VENUS
CA-3855-A



NORTH
CA-3866-A



NORTH II
CA-3867-A





NATALIE
CA-3874-A



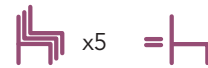
OPERA
CA-0240-A



OPTIONAL DESIGN



BALLARAT
CA-3853-A



CARLSBAD
CA-3868-A



HAMPSHIRE
CA-3854-A



BERKSHIRE
CA-3852-A



PARMA
CA-3883-A



QUEEN
CA-3315-A



NADIA
CA-0245-A







NAPLES
CA-3750-A



FAENZA
CA-3784-A



RIMINI
CA-3822-A



ILLINOIS
CA-3833-A



PADUA
CA-3767-A



VARESE
CA-3771-A



DETAILED BACK VIEW



BARI DECO
CA-3765D-A



BEDFORD
CA-3841-A



MAC
CA-3832-A





TUDOR
CA-3755-A



BARATHEON
CA-3878-UPH-A



TORINO
CA-3894-A



MILANO
CA-3753-A



PALERMO
CA-3754-A



BALLARAT UPHOLSTERED
CA-3853-UPH-A



KANSAS
CA-0250-A



COLT
CA-3884-A



CAPRI
CA-3895-A





VALDEZ
CA-3849-A





NANCY
BA-3736



AVALON
BA-3762



CARMINE
BA-3857



HANNOVER
BA-3746



COOPER
BA-3794



FLORENCE
BA-3728



ALDO
BA-3875



CHIAVARI ECONOMY
BM-3616



DIAMOND HYBRID
BM-3648





LOUISE
BA-3880



SPENCER FULL
BA-3790



MELODY
BA-3816



ALLAN
BA-0251



NORTH
BA-3866



NORTH ARM
BA-3866-A



LYON
BA-3823



PADDED GARDEN CHAIR
CP-1820-U



GARDEN CHAIR
CP-1820

BANQUET TABLE COLLECTION



Rectangular Table | T-6700

Available in: Plywood, Laminate or Resin finish
 Sizes: 30x48, 30x60 30x72, 30x84, 30x96,
 36x60, 36x72, 36x96, and custom sizes



Conference Table | T-6770

Available in: Plywood, Laminate or Resin finish
 Standard leg or Comfort leg
 Sizes: 18x60, 18x72, 18x84, 18x96, 24x48, 24x60,
 24x72, 24x84, 24x96, and custom sizes



Square Table | T-6720

Available in: Plywood, Laminate or Resin finish
 Sizes: 30x30, 36x36, 48x48 60x60, 72x72



Round Table | T-6730

Available in: Plywood, Laminate or Resin finish
 Sizes (Diameter): 24, 30, 36, 42, 48, 54, 60, 66, 72



Half Round Table | T-6740

Available in: Plywood or Laminate finish
 Sizes (Diameter): 30, 48, 60, 72



Crescent Table | T-6750

Available in: Plywood or Laminate finish
 Sizes (Diameter): 66x24, 66x30, 87x30



Oval Table | T-6780

Available in: Plywood or Laminate finish
 Sizes: 36x72, 36x96, 48x72, 48x96



Racetrack Table | T-6710

Available in: Plywood or Laminate finish
 Sizes (Diameter): 36x72, 42x96, 48x96

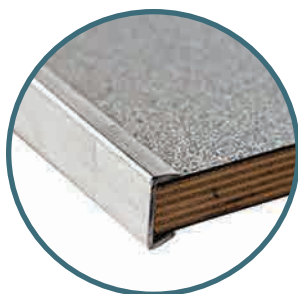
AVAILABLE OPTIONS FOR PLYWOOD & LAMINATE BANQUET TABLES



Square Frame



Casters



Aluminum Edge Band



T-Mold Edge (Plastic or Metal)

CARTS & DANCE FLOORS



Rectangle table dolly | HT-05



Round table dolly | HT-06



5 Wheel Hand Truck | HT-08



2 Wheel Hand Truck | HT-01



3 Wheel Hand Truck | HT-02



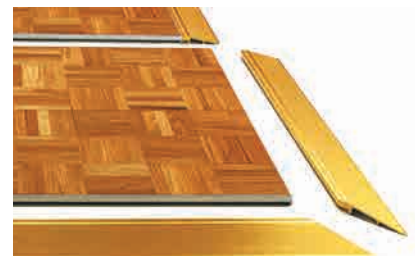
Folding Chair Dolly | HT-03



Chair Dolly | HT-07

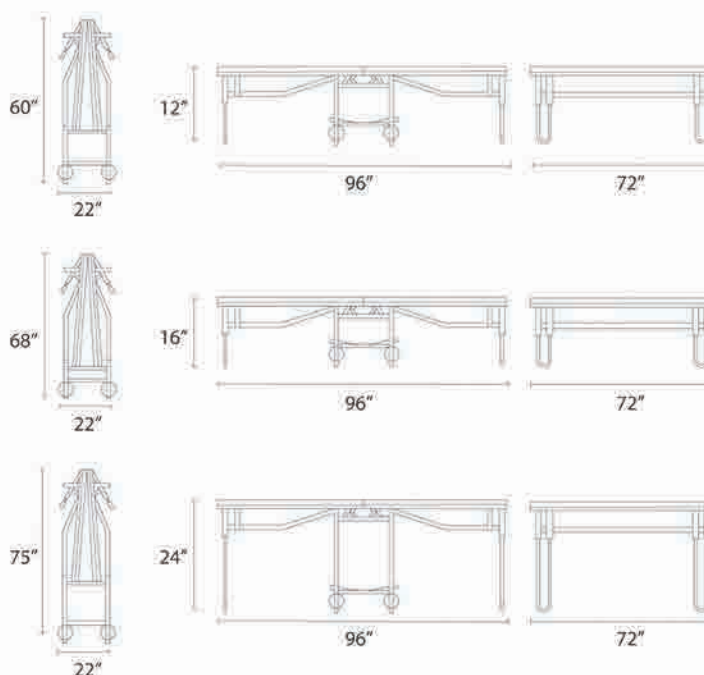


Dance Floor Cart | HT-04



Dance Floor | 8000 Panel size: 3'x3'

MOBILE STAGES & STEPS



Mobile Stage | 8010



Portable Steps (2) | 8015



Portable Steps (3) | 8016



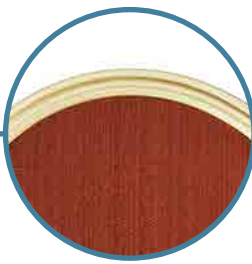
Portable Steps w/handrails | 8017

INCLUDED OPTIONS

HANDHOLD



Open



Closed



Hidden

ARM



Padded Arm



Exposed Arm

SEAT



Box Seat

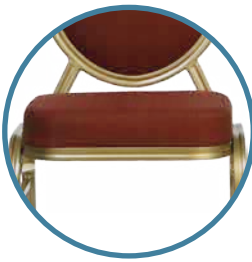


Contour Seat

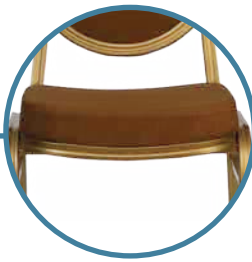


Pullover Seat

FRAME



Straight

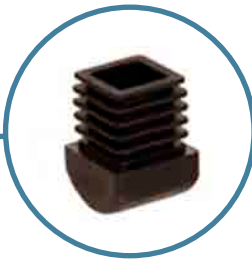


Curved

GLIDES & CASTERS



Deluxe Metal Glide



Plastic Glide



Plastic Swivel Glide



AVAILABLE UPGRADES



HANDHOLD

Integrated



Welted



Nailheads



Flex-back
(for Classic Collection chairs)

SEAT FINISH



Webbed Seat

SEAT

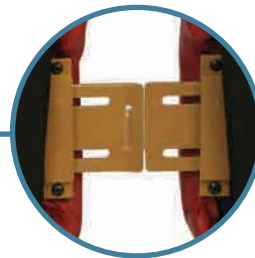


Nanotex

STAIN & SPILL
PROTECTION



Wired



Molded

CLANGING DEVICES



Casters

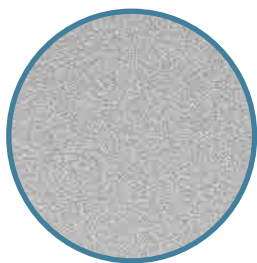


Glide Cover

GLIDES & CASTERS

LACQUER & POWDERCOAT

FINISH OPTIONS



Silver 7



Chardonnay 8



Champagne 9



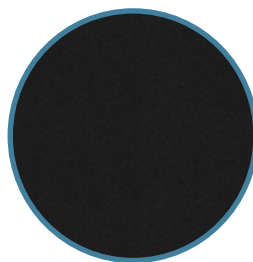
Gold 10



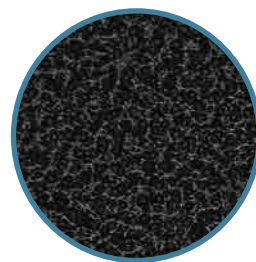
Bronze 15



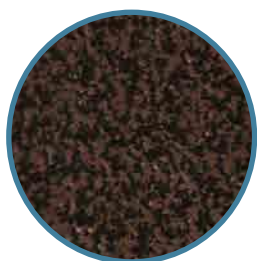
Mahogany 17



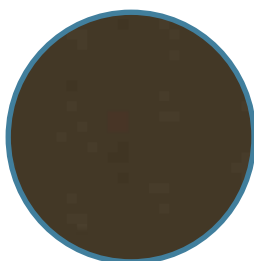
Flat Black 18



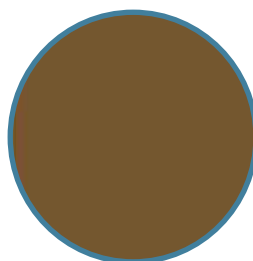
Silvervein 20



Coppervein 23



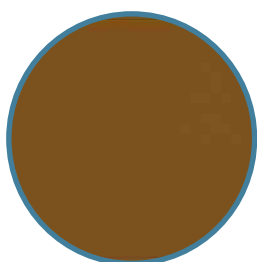
Caesious 31



Gold Powdercoat 32



Rose Gold 41



Dark Gold Sparkle 42



Copper 44



Sparkle Bronze 45



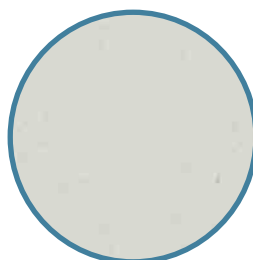
Popular Bronze 46



Toffee Gold 58



Blackberry 59



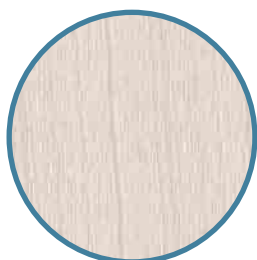
Grey 60



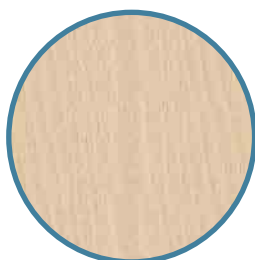
Umber 61

WOOD GRAIN

FINISH OPTIONS



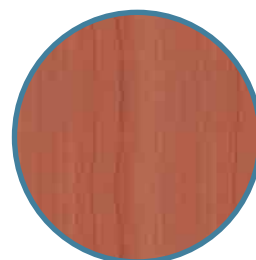
Whitewash 24



Natural 25



Teak 26



Cherry 27



Light Walnut 28



Walnut 29



Wenge 30



Pearwood 53



Mustard 54



Lighter than Walnut 55



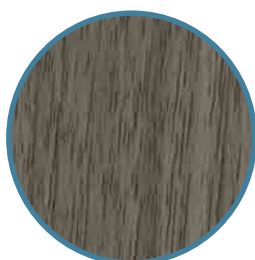
Medium Walnut 56



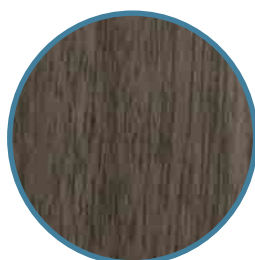
Red Mahogany 57



Hickory 3



Stone 70



Bark 74

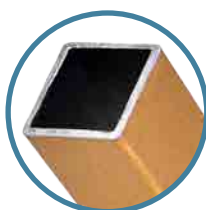


Berry 78

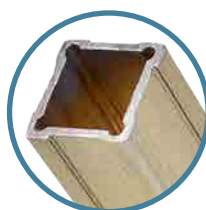
> MORE COLORS AVAILABLE ONLINE

TUBING

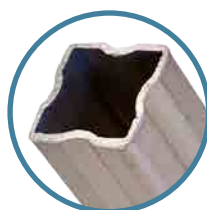
OPTIONS



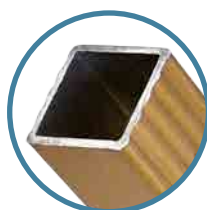
Tubing 01



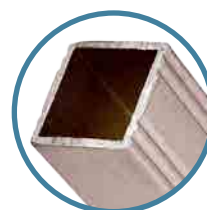
Tubing 02



Tubing 03



Tubing 04



Tubing 05

FABRIC COLLECTION

1DA122



1DA124



1DA126



DA26



DA32



2DA63-1



2DA64-1



2DA58-1



2DA161



2DA61-1



DA1101-1C



DA1101-2C



DA1101-5C



DA1101-6C



DA1101-7C



14DA1



14DA11



14DA3



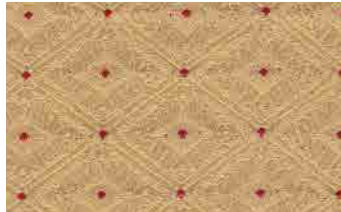
14DA5



14DA9



9DA40



9DA48



9DA53



9DA55



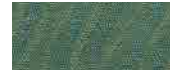
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18DA06-2



18DA06-3



18DA06-4



18DA06-8



18DA06-9



DA1101-1B



DA1101-4B



DA1101-6B



DA1101-9B



DA1101-10B



DE02



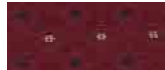
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DE15



DE22



DE24



12DA2



12DA3



12DA5



12DA7



12DA11



AC130B17



AB09A55



A719-2C



18017



18019



18020



DA26



2009B-8



2009B-9



2009B-11



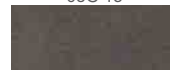
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08C-13



08C-15



08C-17



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D240



R9A18-9B



R9A18-11B



R9A18-11B



AB135A02



AB135A03



9SA50



2009B-15



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2009B-7



3DA06



3DA09



3DA10



3DA11



3DA20



15DA7-1



15DA7-2



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16DA10-2



16DA10-3



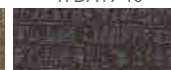
16DA10-4



16DA10-7



17DA19-10



F75-4



AB09A55



B0049



C.O.M. also available for an additional charge

> MORE OPTIONS ONLINE

VINYL COLLECTION

2304-01



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2304-03



2304-05



2304-06



2311-02



2311-05



DA1101-5C



2311-09



2311-12



2303-02



2303-03



2303-04



2303-05



2303-07



7301-03



7301-04



7301-05



7301-07



7301-08



7302-01



7302-05



7302-07



7302-09



7302-12



2312-02



2312-03



2312-05



2312-06



2312-07



7305-01



7305-02



7305-04



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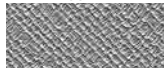
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Piano 8018



8019



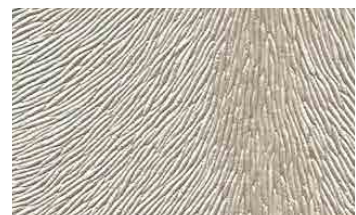
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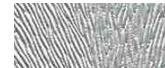
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7303-01



7303-02



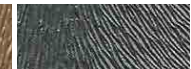
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7303-04



7303-05



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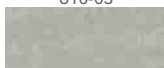
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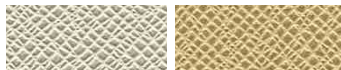


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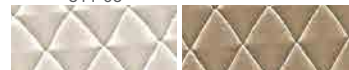


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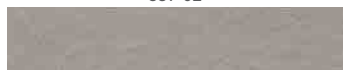
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Veronica 8058



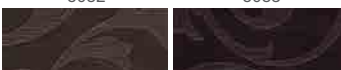
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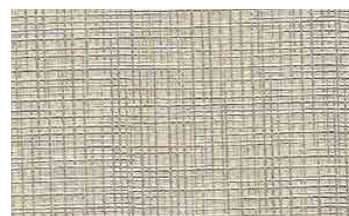


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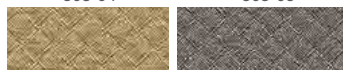
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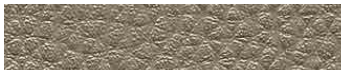
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909-06



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Acceptance of Terms

The Seating Shoppe's Terms and Conditions and warranty will apply to all orders and will supersede any other terms and conditions whether implied, written in the Buyer's order or order confirmation and any other communications. Whether these communications occur on or before or after the date of the order or the shipment of the goods. You may review the complete Terms and Conditions on our website at www.theseatingshoppe.com. We reserve the right to change the Terms and Conditions at any time without notice. It is important to note that The Seating Shoppe warranties may be void if the Buyer fails to fulfill their responsibilities under the terms and conditions, or if the Buyer fails to provide written notification of the product care and maintenance requirements etc... The term 'End User' is used to describe the buyer's management, employees, and sub contractors of the location where the general public uses the products. The term "End User" is if you purchased the products from a purchasing agent, dealer, designer, sales agent, distributor or wholesaler, whom you engaged to manage this purchase on your behalf, then your warranty terms must be confirmed by that dealer and your contract of sale is with the dealer, not with The Seating Shoppe. The Seating Shoppe has no information regarding the warranty offered by the buyer, purchasing agent, dealer, designer, sales agent, distributor or wholesaler, whom you engaged to manage this purchase on your behalf. The Seating Shoppe will discuss warranty issues with the Buyer of the product and can only negotiate the resolution of any disputes arising from a purchase with the Buyer. Warranty is limited to original Buyer and at the specific delivery location of the order written on the invoice and is not transferrable. The Seating Shoppe reserves the right that any legal proceedings directly or indirectly arising out of or relating to The Seating Shoppe and/or this site, (including but not limited to the purchases of www.theseatingshoppe.com) shall be in the state or federal courts located in New Jersey. You waive any claim of inconvenient forum. You waive any and all rights you may have to a jury trial.

Limitation of liability

In no event shall The Seating Shoppe (its officers, directors or employees) be liable for any direct, indirect, incidental, special, exemplary, punitive and consequential or other damages whatsoever (including but not limited to liability for loss of profits, reputation or goodwill) without regard to the form of any action, including but not limited to contract, negligence or other tort actions arising out of or in connection with any claim with respect to a users privacy, this policy or a violation of this policy.

Pricing & Terms

Prices are per unit unless specified differently. Additional fees apply for custom and non-standard options, features, fabrics and finishes. All sales are made F.O.B. origin. All prices shown do not include shipping, installation, or sales and US taxes. For Shipments out of the US all prices shown also do not include customs fees, duties, VAT or other fees or taxes associated with the import of products into the destination country. All prices are subject to change without prior notice and at the sole discretion of The Seating Shoppe. Prices should be confirmed with your rep or our sales department before placing an order. The Seating Shoppe requires a 50% deposit unless otherwise agreed upon. Orders will not be placed in production until deposit is received. Customer deposits are non refundable. The remainder of balance must be received 7 days prior to delivery or shipment is sent to carrier. A charge of 1.5% monthly or 18% annually will be made on any unpaid balance if payment is not made according to the terms of sale. In the event that a collection agency, attorney or court must be used to effect collection, the customer agrees to pay all collection agency fees, attorney fees and court costs.

Any manufactured order placed on hold by customers request or due to balances owed- held by The Seating Shoppe, will begin to accrue storage fees after seven days. Fees are as follows; 1.5% of the price of products stored for the first month, and 1% per month thereafter. There is a \$350.00 minimum for the first month and \$150.00 per month thereafter.

Orders with a combined net under \$1,000 will be subject to a \$125 handling fee.

Taxes

The Seating Shoppe requires a state Resale/Exemption certificate on file in our offices. Sales made without a Resale/Exemption certificate will be charged the appropriate sales tax as required by law.

Cancellations & Returns

All sales are final, no refunds. Purchase orders will be accepted on case-by-case basis. The Seating Shoppe reserves the right to decline orders based on our sole judgment. All exchanges and cancellations are subject to seller approval. Special orders are not subject to cancellation. Orders placed in production are not subject to cancellation or changes. Cancellations and changes may not be made without written consent from The Seating Shoppe. Any changes made to original orders in process may be subject to additional charges and delays. Seller approved returns will be assessed with a minimum of 30% restocking fee plus shipping fees. Buyer will forfeit all shipping fees paid, and pay for return shipping costs. All items must be returned in original manufacturer's boxes and packaging. They will be inspected at time of arrival to The Seating Shoppe. In case of damage to the returned product, you will be charged the items full price as it appears on the original order. Customer must notify The Seating Shoppe immediately of any discrepancy between purchase order and acknowledgement; otherwise The Seating Shoppe can accept no responsibility for manufacturing errors.

Availability of merchandise is estimated according to the information available at the time the order is written. The Seating Shoppe shall not be responsible for delays in delivery of merchandise occasioned by manufacturer's scheduling, availability of materials, transportation difficulty or any other cause beyond the control of The Seating Shoppe. The Seating Shoppe shall not be liable for any damage, loss, fault or expense arising out of delays in shipment. Deliveries are sidewalk only, and shipping is not included. If you require a lift gate please let us know when placing your order. Orders will begin production after deposit is received, and has cleared the bank. Additionally, orders will be delivered upon final payment is received, and has cleared the bank.

Deliveries

All merchandise is F.O.B. origin. We will obtain the best rates for you. All deliveries are curbside deliveries only. Inside delivery service is available in most cases. Please remember to ask for it when placing an order, since this service has to be scheduled with the freight line. Extra charge WILL apply for inside delivery. Customer is responsible to unload freight from truck within 30 minutes of truck arrival. All tables and bases are shipped unassembled.

When a carrier takes possession of a shipment they sign and acknowledge receiving product in good order. Once they take possession, we are no longer responsible for the condition of the products at time of delivery. All common carrier deliveries require a signature. It is the customers' responsibility to inspect the shipment prior to acceptance. If there is visible damage i.e. forklift punctures, shrink-wrap is broken, torn and cases are missing, then the customer must note the damage on the bill of lading. If you have no time to inspect the boxes upon delivery, please note the following on the bill of lading: Boxes are subject to inspection at time of delivery. Customer will notify carrier of pending damage within 24 hours." This gives you time to look over the product, yet allows the carrier to know that possible damage may have occurred before you took possession of it. It is the customers' responsibility to immediately file a damage claim with the carrier. Claims will not be honored if filed after 24 hrs. of receipt. The Seating Shoppe is not responsible for damages after delivery or pickup. If a shipment is received undamaged but is not what you ordered, call The Seating Shoppe within 24 hrs. of receipt. We reserve the right to bill you for shipping charges on refused shipments. We reserve the right to bill you for shipping charges for incorrect delivery address.

Samples

Samples are available upon request. Samples will only be supplied when customer places a firm or large order. Samples must be paid in full plus delivery charges and cannot be credited or refunded under any circumstances.

Availability & Delays

The Seating Shoppe does not guarantee availability of items shown in our catalog, website or pricelist. Certain items may be discontinued at manufacturers discretion without notice. From time to time The Seating Shoppe may make slight adjustments to existing product designs, resulting in product varying slightly from photos shown. Availability of merchandise is estimated according to information available on hand at the time the order is written. No delivery dates for orders are guaranteed. Seller shall not be responsible for delays in delivery of merchandise occasioned by manufacturer's scheduling, stock on hand, availability of materials, transportation difficulty or any other cause beyond the control of the seller. Seller shall not be liable for any damage, loss, fault or expense arising out of delays in shipment.

Disclaimer

Stain colors and textures may not be properly visualized due to photographic, internet and computer inaccuracies. When placing your order you are accepting the limitations inherent in not directly viewing samples. Please note, the stain color used, reflects a typical color tone but may vary slightly, due to inherent variation of color, grain and texture. Some variation of color tone is unavoidable and an exact match is not guaranteed. Due to the handcrafted nature of our product, all dimensions and weights shown are approximate. Variations in the tailoring, padding and fabric thickness can affect the dimensions of each product. We assume no responsibility for overall width and height unless items are special ordered to fit an exact space. Please note our products are designed and manufactured for commercial use, slight imperfections in the finish are to be expected, and will not be considered defective. Your acceptance of an order constitutes your waiver of any claim you may have, due to dissatisfaction with product color, stain, texture, finish or dimensions. Please contact us if you would like to receive samples of wood or fabric before placing your order.

Maintenance

All products must be inspected monthly for any signs of structural weakness. Inspections should be documented and include but not be limited to loose bolts, screws, fasteners, corner blocks, separation of the joints and welds. Inspections should be performed more frequently when products are more than 3 years old, or any time signs of stress are detected. If this occurs the product should be removed from service immediately until proper maintenance can be performed. Chairs or bar stools with bent frames should not be used. Attempts to re-bend metal frames may further weaken them. Chairs and Bar stools should be wiped down and polished on a monthly basis.

Warranty

The Seating Shoppe warrants each product for a period of time (see below for warranty specifications) from receipt of merchandise to be free from defects in material and workmanship of product frames. This warranty specifically refers to breakage during normal use. Normal use is defined as normal use for what the item is designed. Normal use does not include standing on or climbing over the chair. This limited warranty does not cover and specifically excludes any claimed defects and/or need for repairs resulting from regular wear and tear, misuse, abuse, neglect, improper installation, lack of maintenance, accidents, intentional damage, transit damage, foreseeable and unforeseeable misuses, material alterations or reupholstered made by a Third-Party, damage from IE: floods, earthquakes or other natural acts of God. Products are designed, and manufactured for indoor use only. Products should not be used outdoors unless specified for outdoor use. Cast iron table bases are for indoor use only. Rusting of cast iron is not covered by the warranty. When products are not in use they should be properly stored in an indoor climate controlled environment, and in the proper stacking requirements. All products need to be transported with the appropriate hand trucks and dollies, observing proper stacking requirements. Failure to comply with these requirements will void this warranty.

Products are designed, and manufactured for commercial use. Slight imperfections are to be expected, and will not be considered defective. Placing an order or order confirmation constitutes your waiver of any claim you may have due to dissatisfaction with product finish, fabric/vinyl, glides, ganging device, any upgrades, dimensions or special requests made. Please contact us if you would like to receive samples before placing your order.

Warranty requires the End User to inspect and document (must identify the date of inspection, the name of person conducting the inspection, findings and all maintenance performed) on a monthly basis of all products. We ask that you check included but limited to structural weakness, loose bolts, screws, fasteners, glides, corner blocks, separation of the joints and welds. Inspections should be performed more frequently when products are more than 3 years old, or any time signs of stress are detected. Products with bent frames should not be used, and be removed from service. Attempts to re-bend frames may further weaken them. Products should be wiped down, and polished on a monthly basis.

Any product that is suspected of being defective, unsafe, or in a condition that might cause personal injury, must be immediately removed from service. End User should increase the frequency of periodic inspections if the suspected defective and/or unsafe condition is suspected for the remaining products. The Seating Shoppe shall repair or replace for any product suspected of being defective within the warranty period. Buyer must notify The Seating Shoppe in writing within 7 days of discovering the suspected defects. Only the actual item found defective will be repaired or replaced. The Seating Shoppe reserves the right to examine, and determine the cause of a claimed defect and/or need for repair. Repairs, and replacements do not extend any product warranty for the order the claim is made. In the event that the End User attempts to perform repairs, they are considered unauthorized repairs, and the warranty term is voided for the entire order.

The Seating Shoppe's liability under this warranty shall be limited to the cost for materials and/or labor to repair or replace proven defective products. Warranty repairs or replacements will be made without charge for materials and/or labor when the defective parts are returned to The Seating Shoppe at the customer's expense. Once the Seating Shoppe has completed the inspection, and determined that the product returned is defective, and has occurred within the warranty period The Seating Shoppe shall repair or replace the defective product. If the product or components of the product have been discontinued and cannot be replaced, The Seating Shoppe may choose to repair or issue a refund for the product. Additionally, if the product cannot be repaired, and has been discontinued The Seating Shoppe will refund the product based on the warranty specifications. Due to the nature of the product when we repair or replace the product we will attempt to match the frame color or fabric/vinyl, however, there are variations in color, grain and texture that we have no control of. The Seating Shoppe cannot guarantee an exact match. Finishes are commercially accepted with variations based on dye lots. We reserve the right to make variations to finishes, and products without prior notification.

A repeat order is placed at a later date for the same item with the same specifications: Due to the nature of the product we will attempt to match the frame color or fabric/vinyl, however, there are variations in color, grain and texture that we have no control of. The Seating Shoppe cannot guarantee an exact match. Finishes are commercially accepted with variations based on dye lots. We reserve the right to make variations to finishes, and products without prior notification. This will not be considered defective.

The Seating Shoppe's maximum liability shall be limited to the original invoice price per unit to the Buyer, and shall not recover any other costs including but not limited to lost revenue due to lack of use, rental of similar products, purchasing new products, freight, costs purchased by Buyer e.g. COM, employee wages, handling, packaging, storage, demurrage, removal or installation of new products or any claim from any individual, customers, Buyer or End User. Depending on style of chair, recommended maximum weight capacity is 250 lbs.

Buyer must notify The Seating Shoppe in writing within 7 days of discovering the suspected defects to customerservice@theseatingshoppe.com. Failure to comply with the Terms and Conditions will void warranty and all claims will be denied.

Buyer will submit the following with the claim:

- 1) Letter describing nature of claim
- 2) Copy of invoice including order number, order date, product, product qty in question
- 3) Pictures showing the damage
- 4) Maintenance reports

The Seating Shoppe may deny any claim where the Buyer does not provide all relevant, and complete information in a timely manner upon request.

Warranty commences with the shipping date of the covered product.

Length of The Seating Shoppe Limited warranties are:

1 Year- booth seating, folding tables, hand trucks, chair dollies, glides, casters, ganging devices, wood chairs, task chairs, table tops

5 Years- Metal Restaurant bar stools and chairs

10 Years- Steel, and aluminum frame banquet stack chairs,

Healthcare Arm chairs, and cast iron table bases. (Rusting of cast iron table bases are not covered by the warranty.)

Maximum liability shall be limited to the original invoice price per unit to the Buyer, and shall not recover any other costs. After one year the maximum value of a warranty claim per unit shall be limited to the remaining useful life of the product per unit, calculated as follows; 0-1 yrs. 100%; 1-2 yrs. 80%; 2-3 yrs. 60%; 3-4 yrs. 50%; 4-5 yrs. 40%; 5-6 yrs. 20%; 6-7 yrs. 10%; 7-9 yrs. 5%; 9-10 yrs. 1%.

The Seating Shoppe does not offer warranties on upholstery fabrics, and filling materials. Cuts or tears detected after signing the bill of lading are not covered.

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